



Leaflet Online shop – Supplies

Version January 2022

Article 1 Definitions

1.1. The definitions below are in addition to the definitions set out in Article 1.1 of the General Terms and Conditions. For the purposes of this Leaflet, the following terms are defined as follows:

Customer Identification:	a (combination of) customer name, customer number or other forms of identification, including a password or other code;
Supplies	Office Supplies and Project Furniture, which is offered on pcinederland.nl and the Online Shop;
Online Shop:	The web store https://webshop.pci.nl/ and any future web stores of PCI.
Website:	the website(s) and Online Shop operated by PCI.

Article 2 Applicability

- 2.1. This Leaflet applies in addition to the General Terms and Conditions and contains specific provisions relating to rental, sale of Supplies and items offered in the Online shop.
- 2.2. If any provision of this Leaflet conflicts with any provision of the Terms and Conditions, the provision in the Terms and Conditions shall prevail.
- 2.3. The Leaflet and General Terms and Conditions apply to all Supplies or Online shop Agreements in which PCI is a contract party; once declared applicable, these also apply to all future Supplies and Online shop Agreements.
- 2.4. If any provision of this Leaflet is void or voided, the remaining provisions of this Leaflet continue to apply in full. The Parties undertake to replace the void and/or voided provisions with provisions that are binding and deviate as little as possible from the original in terms of the purpose and intent of the Leaflet.
- 2.5. The present conditions apply, notwithstanding the applicability of the general (delivery) conditions or terms of use of the Supplier.

Article 3 Offer and acceptance

- 3.1. Samples or models, whether or not shown or provided in catalogues or on the Website, are for indicative purposes only. The Product does not necessarily correspond with such samples or models.
- 3.2. PCI is not required to make subsequent deliveries of Products delivered once if such Products have been withdrawn from PCI's production or sales program.
- 3.3. PCI reserves the right at all times to verify an order in advance or to refuse it without providing a reason for said refusal. PCI will communicate this to the Customer as soon as possible.

ONLINE SHOP (ELECTRONIC COMMERCE)

Article 4 Offers

- 4.1. All images, drawings and data regarding weights, dimensions, colours, etc. are approximations only. Deviations from reality do not constitute reason for compensation and/or dissolution.
- 4.2. Price lists, brochures, printed matter, etc. provided by PCI are subject to change and do not constitute an offer.
- 4.3. PCI reserves the right to refuse orders without providing a reason, to require payment in advance or to demand a guarantee.

Article 5 Order

- 5.1. The Customer is fully responsible to PCI for the accuracy of the information stated in the order. Once placed, the order is binding to the Customer.
- 5.2. PCI offers customers the option of placing orders by phone, fax or electronically. Orders placed by telephone must always be confirmed in writing immediately. In the absence of a confirmation in Writing, PCI reserves the right to rely on what has been reported by telephone and the Customer bears all responsibility in this regard. PCI reserves all rights in this regard.
- 5.3. When placing an order with PCI, the Customer must identify himself/herself and be correctly identified by PCI, through use of credentials provided to Customer by PCI. These may consist of a combination of customer name, customer number and other forms of identification, including a password or other code (Customer Identification). An order placed electronically that mentions or uses the Customer's Customer Identification has the same binding value as a purchase order signed by the Customer. However, PCI cannot guarantee the security of the Internet or eliminate the possibility of interception or interference with data transmitted by the Customer using the correct Customer Identification, and cannot be held liable by the Customer in any way in this respect. PCI reserves the right to rely fully on the details relating to the order, in terms of content and form, that it has received from the Customer being the correct information.
- 5.4. The Customer is fully and solely responsible for the use and confidentiality of the Customer Identification assigned to it by PCI.

- 5.5. In the event of loss or misuse of Customer Identification resulting in PCI incurring any losses, the Customer must indemnify PCI for such loss or unauthorised use. The Customer shall provide adequate security measures and procedures to ensure that the Customer Identification allocated will only be used by authorised personnel and for authorised purposes. In the event of loss, unauthorised use or attempted unauthorised use of the Customer Identification, the Customer must notify PCI immediately after the Customer becomes aware or should have become aware of said loss, unauthorised use or attempted unauthorised use, and take all necessary measures to minimise the ensuing consequences.

Article 6 Warranty

- 6.1. The warranty with respect to Products supplied by PCI is limited, both in content and duration, to the warranty granted by the manufacturer.
- 6.2. Warranty conditions only apply to use of the delivered Product that corresponds fully with its intended use.